

## **COVID-19 Silver Spoon Estate – Cellar Door**

### **Terms and Conditions**

Information on requirements to attend Silver Spoon Estate's cellar door forms part of these Terms and Conditions. When making an appointment for a sit-down wine tasting, you are agreeing to the following Terms and Conditions.

1. "cellar door" refers to Silver Spoon Estate, 503 Heathcote-Rochester Road (C347) Mount Camel Victoria 3523.
2. Our cellar door can accommodate a maximum number of 20 patrons at a time in our cellar door and outdoor seating area (in total)
3. Tables will be set at least 1.5metres apart
4. Cleaning and sanitising procedures will be implemented
5. As Estate owners, we will ensure we are of good health, including any other Silver Spoon staff members
6. Each wine tasting session runs between 45 mins to 1-hour, with five sessions available daily over the long weekend.
7. To attend, you must make an appointment book your tasting session via our online booking system or call Tracie on 0412 167 927
8. A maximum of 6 guests per table allowed (no large groups or buses).
9. To control the number of patrons at our cellar door, children under the ages of 18 and pets are not permitted into our Estate at this stage.
10. Upon arrival to our Estate's cellar door, we are required to record the name and phone number of all guests for contact tracing.
11. Once your wine tasting session is complete and any wine purchases are finalised, you will be required to leave our Estate.
12. Stay home and call to cancel your booking if
  - a. you are feeling unwell or have the following symptoms: fever, cough, sore throat or shortness of breath and/or
  - b. have come into contact with someone with a positive COVID19 test
13. To manage the number of guests at our cellar door as per the current COVID-19 Victorian Restrictions, please advise Tracie on 0412 167 927 if:
  - a. you need to cancel your booking
  - b. you would like to increase the number of guests joining you for the tasting
14. You are required to:
  - a. follow instructions from staff and notices at the cellar door to ensure social distancing
  - b. maintain hygiene practices at the cellar door, including washing hands thoroughly for at least 20-30 seconds and make use of hand sanitiser provided
  - c. respect other visitors and staff and
  - d. please be patient with our staff as we learn these new procedures and maintain a safe environment for all.
15. Catherwood Sky Pty Ltd (trading as Silver Spoon Estate), (ABN 52 620 073 569) of 503 Heathcote-Rochester Road (C347), Mount Camel Victoria 3523.